



Wednesday, 11 October 2017.

## **KZN STORM UPDATE**

Valued customer

Following on from the massive storm that hit Durban and surrounds yesterday resulting in bad flooding of the entire Van Dyck factory and warehouse facility, we have implemented emergency plans and assessed the damage and are already well underway with the clean-up operation.

We indicated yesterday that we would give an update today and we are pleased to advise that we will be in a position to recommence deliveries, dependant on stock availability, from tomorrow onwards.

Our customer service department is fully operational however. Please continue to place your order requirements as you would under normal circumstances. Our operators will provide as accurate feedback as possible under these circumstances and please take this into consideration when making commitments to your clients.

Many thanks for understanding and valued support.

Kind Regards

Van Dyck Floors.