



Tuesday, 10 October 2017

Valued customer

Please be aware that our factory has been hit by a massive storm this morning and as a result of this our factory and warehouse has been badly flooded and some of the access roads severely damaged. We also don't have any power at this moment in time and it doesn't look like this will be restored any time soon.

We regret to advise you that there will be delays in the execution of your orders and we don't expect any trucks to leave our warehouse today. Please take this into consideration when making commitments to your clients.

We really hope that everything will be back to normal as soon as possible and we will give you an update tomorrow morning.

Many thanks for your understanding and valued support.

Kind Regards,

Van Dyck Floors